



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry	Confirmation No.	6366
Serial No.:	10/634,654	Customer No.:	28863
Filed:	August 5, 2003	Examiner:	Unknown
Group Art Unit:	3629	Docket No.:	1018-001US02
Title:	SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS		

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on November 26, 2003.

By:

Angela Watson

Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This statement is being filed, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

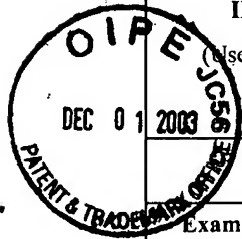
Respectfully submitted,

Date: November 26, 2003

Shumaker & Sieffert, P.A.
8425 Seasons Parkway, Suite 105
St. Paul, Minnesota 55125
Phone: (651) 735-1100
Fax: (651) 735-1102

Kent J. Sieffert
By: Kent J. Sieffert
Reg. No. 41,312

Form 1449*		Docket Number: 1018-001US02		Application Number: 10/634,654	
INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)		Applicant: Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry			
		Filing Date: August 5, 2003		Group Art Unit: Unknown	
		Examiner Name: Unknown			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate	
	5,495,412	2/27/96	Thiessen		
	5,668,953	9/16/1997	Sloo		
	5,893,905	4/13/1999	Main et al.		
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	6,237,096 B1	05/22/2001	Bisbee et al.		
	6,347,332 B1	02/12/2002	Malet et al.		
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	6,389,151 B1	05/14/2002	Carr et al.		
	6,442,687 B1	08/27/2002	Savage		
	6,470,448 B1	10/22/2002	Kuroda et al.		
FOREIGN PATENT DOCUMENTS					
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
	EP 0 689 824 A1	01/03/1996	EP	X	
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
	Information on Bell Atlantic, 1998, 1999				
	Explanation of 'contract' and 'marketplace' printed from www.dictionary.com				
	Information on Neural Tech, Inc., 1996-1998				
	Unisys to Market NeuralTech CADRE software as part of its credit card dispute processing solution set, 22 October 1998.				
	Declaration of Ethan Katsh Under 37 C.F.R. 1.132				
	http://www.arb-forum.com - National Arbitration Forum				
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	http://www.webassured.com - WebAssured.com
	http://www.bbbonline.com - BBBOnline (A Better Business Bureau Program)
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	U.S. Serial Number 09/634,149, filed August 8, 2000, entitled “Electronic Seals,” by Khaishgi, Ahmed et al.
	U.S. Serial Number 10/643,263, filed August 19, 2003, entitled “Certification and Unique Electronic Seals for Online Entities,” by Khaishgi, Ahmed et al.
	U.S. Serial Number 10/643,309, filed August 19, 2003, entitled “Security for Uniquely Generated Electronic Seals of Certification,” by Khaishgi, Ahmed et al.
EXAMINER	Date Considered
<small>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small>	